



Case Study

Communication Intelligence Corporation

The Power to Sign Online.™



Introduction:

The trillion dollar healthcare industry is in a state of both "chaos and opportunity," characterized by rising costs, significant pressures to contain those costs, and major structural changes as a result of those pressures. The industry has turned to computer-based information systems to relieve much of the pressure, with expenditures for these systems rising sharply and expected to exceed \$30 billion by the end of year 2000. JMJ Technologies has developed an award-winning computer-based patient record (CPR) system for this market. EncounterPRO® meets the needs of physicians for a system that is comprehensive, affordable, timesaving, and modular.

EncounterPRO:

JMJ Technologies, Inc. a leading electronic medical record and workflow system was founded in June 1994. EncounterPRO, JMJ's core product is a clinical management system that features an electronic medical record, a patient tracking system, and a dynamic, configurable office workflow system. EncounterPRO can be used with both laptops and desktop computers in multiple medical practices, such as, Pediatrics, Ob/Gyn, and Internal Medicine. EncounterPRO can run on three major platforms --networked, wireless dockable and wireless LAN.

CIC's InkTools® has been integrated into EncounterPRO to capture the signature of the physicians and other appropriate medical staff for the patient's medical records. The software will also capture the signature of a child's parent and/or guardian in cases of immunization. The electronic signature captured is a biometric electronic signature and therefore results in a legally binding signature on a medical form.

PenX™ VC has been used to allow the staff in a medical clinic to use EncounterPRO, including the capture of electronic signatures in a thin client platform using the Citrix Metaframe environment.

The Implementation:

Physician WebLink has begun implementation of the EncounterLink software at the Cypress group, one of the largest primary care group practices in Louisville, Kentucky. All Cypress physicians, additional nurses and clinical staff will use the EncounterLink software in managing more than 150,000 patient visits annually.

The Customer

JMJ Technologies, Inc. of Marietta, GA, produces EncounterPRO™, a computer-based patient record for ambulatory care.

Computing Environment:

Windows 98, NT

CIC Products:

InkTools® & PenX™ VC

Website:

www.JMJTECH.com

Kane St. John, VP of Business Development for JMJ stated:

"Our goal has been to improve administrative efficiency and patient satisfaction while providing even higher levels of quality care to our patients. InkTools is being used in this application to collect the signature of the doctors and the medical staff. It is also being used to capture the signatures of the patients and their guardian to authorize medical procedures and immunizations. Our decision to use CIC's products is an exciting step toward achieving our goals by using cutting edge technology that is unmatched by other electronic solutions."

Communication Intelligence Corporation 275 Shoreline Drive.
Redwood Shores, CA 94065. 800-888-8CIC or www.cic.com ©
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275 Shoreline Drive
Redwood Shores, CA
94065
800-888-8CIC
WWW.CIC.COM